

Title	Demonstrate understanding of simple spoken instructions in everyday situations (EL)		
Level	1	Credits	5

Purpose	<p>This unit standard is for people for whom English is an additional language.</p> <p>People credited with this unit standard are able to demonstrate understanding of simple spoken instructions in everyday situations (EL).</p>
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Classification	Languages > English Language
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Available grade	Achieved
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Prerequisites	Unit 30983, <i>Demonstrate understanding of basic spoken instructions in common everyday situations (EL Foundation)</i> , or demonstrate equivalent knowledge and skills.
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Guidance Information

- 1 *English Language (EL)* refers to the acquisition of English as an additional language.
- 2 This unit standard is at a level comparable to the Common European Framework of Reference (CEFR) A2. It is intended for learners who have a basic command of English. A structured overview of all CEFR related scales can be found at <http://www.coe.int/en/web/portfolio/overview-of-cefr-related-scales>.
- 3 This unit standard may contribute to the New Zealand Certificate in English Language (Level 1) [Ref: 1880]. The requirements of this standard are consistent with the *NZCEL Guiding Document*. This document includes guidelines relating to appropriate texts, task specifications and assessment conditions and can be found at <http://www.nzqa.govt.nz>.
- 4 All assessment activities must be conducted in English, which must not be the candidate's first language.
- 5 Assessment must be conducted in a supportive and familiar environment, in which the assessor speaks slowly and clearly, and affective barriers are minimised.
- 6 Candidates need to be given time to read any written instructions and questions before the listening task. Clarification of task instructions may be requested by the candidate, so long as this does not lead the candidate to the correct answer.

- 7 The assessor must be satisfied that the candidate can independently demonstrate competence against the unit standard.
- 8 It is recommended that:
- i the outcomes are assessed as part of an integrated unit of work, relevant to the learning context of the candidate;
 - ii assessment be conducted in conjunction with assessment against other English Language unit standards at this level.
- 9 Candidates may use a bilingual and/or an English dictionary, but not electronic devices to understand task instructions.
- 10 Candidate's responses may be oral or written or by non-verbal demonstration. If responses are oral or demonstrated, they must not be heard or observed by other candidates. Responses may contain phonological or linguistic errors and inaccuracies, but these must not obscure meaning. This standard assesses listening skills, not spoken, reading or written skills.
- 11 Spoken instructions for this unit standard.
- i must be appropriate to the spoken mode or a text which is designed for oral delivery;
 - ii may include but are not limited to – classroom instructions, giving directions, safety instructions;
 - iii must be repeated once only;
 - iv may be supported by visual or non-verbal cues;
 - v must be delivered in clear and comprehensible speech in a familiar accent;
 - vi can be listened to face to face, or in pre-recorded audio or audio-visual format. If audio-visual materials are used, these must not include large amounts of written text.
- 13 For the purposes of moderation, if the candidate's response is oral or demonstrated, the assessment must be recorded audio-visually. Recorded work must not be edited. Guidelines for digital visual submissions can be found in *Preparing digital visual submissions for moderation*, accessed at <http://www.nzqa.govt.nz>.
- 14 Definition
Single-step instructions refer to one instruction in the sentence.

Outcomes and performance criteria

Outcome 1

Demonstrate understanding of simple spoken instructions in everyday situations (EL).

Range minimum of two sets of spoken instructions.

Performance criteria

1.1 Task is completed according to instructions.

Range minimum of five single-step instructions per task.

Replacement information	This unit standard replaced unit standard 27990.
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Planned review date	31 December 2023
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	29 March 2018	N/A

Consent and Moderation Requirements (CMR) reference	0226
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact NZQA National Qualifications Services nqs@nzqa.govt.nz if you wish to suggest changes to the content of this unit standard.